



Keeping you “In the Know...” 7/24/15

Creating and Strengthening Partnerships:

- Representatives from the Olmsted Center for Sight in Buffalo, New York visited CSC on Wednesday, July 15th in response to an invitation by Jassen Tawil. Jeffrey Hirschfelt, Kelly Dodd, and Imtiaz Khan spoke of the vision rehabilitation services offered by the Olmsted Center, their call center that operates the region’s 2-1-1 services for the United Way, and their nationally-known and highly successful employment training program for the hospitality industry. The group met with CSC’s team of Larry Benders, Dr. Anthony Easley, Sylvia Snyder, Jassen Tawil, Greg McGrath and Joel Zureick on programs and services and expressed a desire to explore opportunities for collaboration and information sharing with CSC. Mr. Khan, Olmsted Center’s Trainer and Workplace Support Manager, had the opportunity to meet with his former colleague, Jennifer Dean, who later came to CSC to be Assistive Technology Instructor and Braille Services Coordinator.
- The referral network for CSC’s Ticket to Work program continues to grow! Joel Zureick and Alexis Vinick visited Case Western Reserve University on Friday, July 17th to meet with Grace Clifford, Associate Director of ESS (Educational Services for Students) Disability Resources. Grace is looking forward to connecting Case students with CSC services and opportunities.
- Earlier this month, representatives from Ohio Means Jobs (OMJ) toured CSC and met with Joel Zureick and Alexis Vinick. As a result of the meeting, Nancy Sidell, Equal Access Services Coordinator visited CSC on Thursday, July 23rd to provide an in-service to CSC’s Supported Employment team on how to better utilize OMJ services. In addition, CSC has been added to the OMJ Cleveland – Cuyahoga County website as a resource. Check it out [here](#).

Educating the Community:

- The Americans with Disabilities Act (ADA) celebration at Wade Oval on Wednesday, July 22nd featured representatives from over 30 different human services agencies including CSC! This day-long event commemorated the 25th Anniversary of the ADA being signed into law. CSC had an activity booth where visitors brailled their name and played sound-only corn hole. Thanks go to Dr. Anthony Easley who served on the event’s planning committee and the 12 volunteers who helped staff the CSC activity booth. By day’s end CSC saw 500 visitors!



Ali Thomas plays corn hole while blindfolded as Anthony Easley observes



Lisa Cellura shows participants how to use a brailer.

- On Monday, July 20th CSC hosted the Cleveland Council on World Affairs and 14 Belarusian human service professionals who are visiting Cleveland to learn more about nonprofit management in the United States. Lisa Cellura and Alicia Howerton presented the Aging Eye program to Strongsville Senior Center on Tuesday, July 21st. Lisa Cellura concluded the

week's community outreach action on Thursday, July 23rd with a visit to St. Vincent Charity Hospital Diabetes Support Group where she spoke about diabetes, vision loss and CSC services.

Row, Row, Row and Toe, Toe, Toe:

- [Click here](#) for a video on Facebook of Team V.I.P.E.R. (Visually Impaired Persons Enjoying Rowing) during their Sunday morning row on the Cuyahoga River!
- Put on those dancin' shoes – the Recreation department's Line Dance program will meet Mondays from 10:00am – 12:00pm starting September 14th. The program will occur most Mondays, barring weather or holiday (the group will not meet on Dr. Martin Luther King, Jr. Day in January).

Highlights from Highbrook Lodge:

- The Bright Futures camp session was held last weekend (July 17th – 19th) for families with children ages 0 to 6 years who have vision loss. Families enjoyed both family and child-appropriate activities. In addition, adults enjoyed education, support and an evening out! Said one of the attendees "Camp surpassed my expectations! It was everything the staff had said and more! It was the most relaxing day I've had in a very long time! Kaylee and Whitney were absolutely wonderful!!! Lindsay runs a great camp!"



Smiling campers hold their youngsters



Campers read a book inside Smith Lodge



Campers and their youngsters enjoy the pool at Highbrook Lodge

- Camp's fifth session of the season, "Cool Kids, Tweens and Teens," began Tuesday, July 21st. Youth campers of all ages attend a six-day session or 12-day session and get an unforgettable inclusive summer camp experience participating in exciting activities surrounded by new-found friends.
- Save the date – this year's Family & Friends BBQ will be held at Highbrook Lodge on Sunday, August 9th from 1:00pm – 3:00pm. The cost is \$5 per person and RSVP to Tamara Flowers (x4593). NEW FOR 2015: Transportation to/from CSC will be available for an additional \$15 per person. Don't forget your sunscreen!
- A note from Brittany Folino, Lubrizol Corporation's Manager of University Relations & Campus Recruiting, was received by the Highbrook Lodge staff this week. Congrats to the team at Camp for another successful volunteer outing! Wrote Brittany, "Thank you SO much for all of the time and effort you dedicated to facilitate our volunteer day. We had a picnic for all of the interns and co-ops last Friday and everyone was so thankful of the experience and said they felt very appreciated! I attached a little collage. Thank you again! See you next year!"



CYAS Activities Continue:

- The Summer Youth Career Exploration (SYCE) program began Monday, July 20th. This week, participants Shane, Tyren, Megan, Le'Asia and Nastajia join the agency as they explore various careers and job training. Also beginning this week is the ABC Summer Day Camp for children ages 5 – 8. More information on these programs, which will run through the first week of August, can be found [here](#).

What's New in the Eyedea Shop:

- Hooray, it finally feels like summer! Just a reminder our Eyedea Shop doesn't just carry low vision aids. The shop also has some fun summer items that are both practical and perfect for the season! The selection of sunglasses varies from fitovers and traditional-style sunglasses to simple slip-in styles in a variety of colors and price ranges. The Eyedea Shop also carries CSC baseball caps and t-shirts for those hot days in the sun. Take along the NEW Highbrook Lodge

cooler to keep your favorite beverages nice and cold...it will hold a dozen cans of your favorite refreshment! And don't forget the shop also carries products made by CSC's very own Sylvia Snyder. Her loving touch goes into all she creates, from puppy business pouches to grocery bag holders, tissue holders for your purse or backpack, and lanyards to hold your work ID or just a key. For those who ride public transportation or Paratransit, RTA bus passes are for sale. And best of all, the Eyedea Shop associates are warm and wonderful. So stop in and see if we can make your summer just a bit more enjoyable! Or get your shopping done online at www.eyedeashop.com!

CARF Corner:

- **Rights of Persons Served.** CARF-accredited organizations protect and promote the rights of all persons served. This commitment guides the delivery of services and supports and ongoing interactions with the persons served. How do all persons served learn about and understand their rights? How does the person served gain access to their records? How do we protect and advocate for the rights and assets of persons served? What is our process for resolution of a consumer complaint or grievance? How do we as an organization deal with allegations of infringements of a person's rights? CARF surveyors will wish to understand how the organization identifies protocols related to formal complaints, including grievances and appeals, or it may include these in a common policy and procedure covering complaints, grievances and appeals.
- The following is a significant highlight in CARF history:

January 2008

CARF's ASPIRE to Excellence[®] quality framework is introduced in all standards manuals. In this framework, CARF's existing business practice standards were restructured to provide a logical, action-oriented approach to ensure that organizational purpose, planning, and activity result in the desired outcomes.

Many of the program-specific standards for Medical Rehabilitation were significantly revised and new standards were added to expand accreditation opportunities across the continuum of services and specialty programs.