



## Keeping You “In the Know...” 2/9/18

### Engaging the Community and Strengthening Partnerships:

- CSC’s Call Center began work this week for the Ohio Department of Taxation’s identity fraud prevention program for tax refunds. This is the fourth year of the partnership which has Ohioans confirm his or her identity through a series of questions in order for a tax refund to be issued.
- CSC’s accessibility team hosted staff of Hyland Software last week. The team is also working on accessibility projects with Medical Mutual and NASA and will soon begin work with the Federal Reserve Bank of Cleveland.
- CSC received a gift this week from the Theta Beta Chapter of Delta Gamma at Case Western Reserve University. The group volunteers regularly with CSC in weekly programs and special events. The gift from the sorority was over \$2,600.
- Staff members Deborah Dalton, Stephanie McLeod and Debbie Ruffin will take part in the Work Incentives Planning training in Akron the week of February 26<sup>th</sup> – March 2<sup>nd</sup>. The training, administered by Cornell University and sponsored by Opportunities for Ohioans with Disabilities (OOD), will focus on public benefits available and the incentives for working and financial independence. Work incentives pave the way to work and financial independence for recipients of public benefits. All public benefits programs and pensions provide incentives for recipients with disabilities to return to work. The “Ins and Outs of Becoming a Benefits Practitioner” will introduce the practice to participants by providing suggestions as to how this complex variety of

work incentives, critically needed benefits and earnings can be described and explained to an individual with a disability to both encourage work and financial independence.

- Desmond Kennedy had visits this week with the staff at Cleveland Eye Clinic, Cleveland Eye and Laser Surgery Center in Fairview Park and the Eye Center of North Olmsted.
- Tom Sawyer and Alicia Howerton visited the west side of Cuyahoga County and Lorain County this week. They were able to speak with staff members and distribute CSC information to a variety of assisted living facilities and senior homes including The Normandy (Rocky River), Concord Reserve Lutheran Home (Westlake), St. Mary of the Woods (Avon), Independence Village (Avon Lake) and Wesleyan Village (Elyria).
- Lisa Cellura, Cathy Javorsky and Avenue presented the “What Do You Do” program to the Julie Billiart School in Lyndhurst on Wednesday.

### What's Happening at CSC:

- CSC's Early Intervention team served clients in 16 Northeast Ohio counties in 2017, up from eight counties just a few years ago.
- February's Job Club meeting will be on Thursday, February 15<sup>th</sup> from 10:00 a.m. – 11:30 a.m. in CSC's Clyde E. Williams, Jr. Auditorium and will feature guest speakers Andy Moses and Tesa Taylor, Hiring Recruiters from the Revenue Group. They will provide information about customer service positions in their call center and discuss their hiring process. The meeting will also feature CSC's Call Center Manager David Magyar. David will provide information about possible job opportunities with the Call Center and will answer questions about the hiring process and the types of calls that Call Center Representatives handle. Attendees should bring resumes and dress professionally. For more information, contact Nicole Kahn (216-791-8118).

- Winter Weekend at Highbrook Lodge takes place the weekend of February 23<sup>rd</sup> – 25<sup>th</sup>. Campers will arrive to Highbrook Lodge at 6:00 p.m. Friday evening and depart at noon on Sunday. Cost of the weekend is \$65/camper. Transportation to/from CSC is provided for an additional \$15/camper. To register please call the Camp Department (216-791-8118).
- Vivian Mooney from Eschenbach Optik of America will visit CSC on Wednesday, March 21<sup>st</sup> for an assistive technology discussion and presentation of handheld magnifiers and video magnifiers including Smartlux, Visolux, Visolux XL and ML Zip, as well as a question and answer session. The event will be from 12:00 p.m. – 1:00 p.m. in the Clyde E. Williams, Jr. Auditorium at CSC. For additional information, contact Tom Sawyer (216-791-8118).

### Eyedeas Shop's Featured Product of the Week: Olympus Binoculars

- Going to a Cleveland Cavaliers game, a concert or show at Playhouse Square? The Eyedeas Shop's Olympus Binoculars may be just the "ticket"! The binoculars are an 8x21 lens and come with a carrying case, neck strap and lens covers. The price is \$77.00.



Image of Olympus Binoculars available in the Eyedea Shop

- Can't make it to the Eyedea Shop at CSC? Then check out the product offerings online at [www.eyedeashop.com](http://www.eyedeashop.com) and purchase items from the comfort of wherever you may be!

### Item of Note:

- Are you or do you know a student who is blind heading to college in Fall 2018? The National Federation of the Blind of Ohio has announced its 2018 scholarship program benefiting college students who are blind. Scholarships will be offered to outstanding students who currently live/are attending college in Ohio during the 2018-2019 academic school year. To be eligible, all applicants must: be certified as being legally blind; be a resident of the state of Ohio or be a full-time student at an Ohio college or university; be pursuing a full-time postsecondary course of study during the 2018-2019 academic school year; participate in the entire NFB of Ohio 2018 state convention and all scheduled scholarship activities; submit all required application materials by June 1<sup>st</sup>, 2018, no later than 11:59 p.m. EST. For

additional information or to access the scholarship application, [click here](#).

### Did You Know?

- About one billion Valentine's Day cards are exchanged each year, making it the second largest seasonal card sending time of the year.