



## Keeping You “In the Know...” 1/25/19

### In Memoriam: Jessica Spears

- It is with sadness we inform you that one of our cherished teammates, Jessica Spears – Customer Service Representative, passed away unexpectedly on January 20<sup>th</sup>. Jessica was with CSC almost two years. She was thoughtful and extremely helpful to callers and her colleagues. We offer our condolences to her family, friends and teammates.

Born in Honolulu, HI, Jessica was a daughter of the late Cathie Hiltbrand and Jacob (Annette) Hiltbrand. Jessica was a 1988 graduate of Tusky Valley High School and earned a Bachelor’s Degree from Kent State University. She worked as a Customer Service Representative at Cleveland Sight Center, and as a DJ for Rock Rage Radio. Survived by four daughters, Alicia Cook, LaTisha (Brittney) Rutherford, Justine Spears, and Courtney Spears; three sisters, Josieanna (Ryan) Norris, Jennifer (Greg) Bonvechio, and Jackie (Mark) Parson; one brother, Jake (Kelli) Hiltbrand; and five grandchildren, James, Richard, Elizabeth, Daniel, and Gavin. Jessica loved art and music and especially her family. Visiting hours (no service) with the family will be held Friday from 3-6 p.m. in the Fellowship Hall of the Canton South Church of the Nazarene, 2701 Cleveland Ave. SW, Canton, OH 44707. Condolences may be left at: [www.gordonfuneralhomes.com](http://www.gordonfuneralhomes.com).



Photo of Jessica Spears

### Strengthening Partnerships:

- Thanks to CSC's friends and the awesome user experience team at Hyland for a great article on why accessibility matters and recent partnership opportunities including product testing and hosting CSC on Global Accessibility Awareness Day! We are excited to continue working with a great locally-based global company! To read the article, [click here](#).

### What's Happening at CSC:

- Bryan Manthey gave a talk about CSC's programs and services at Cuyahoga County Division of Senior and Adult Services staff meeting in Cleveland on Wednesday, January 23<sup>rd</sup>.
- The January meeting of Job Club was held at CSC on Thursday, January 24<sup>th</sup>. The group welcomed Tom Hasson, Economic Development Liaison with Cuyahoga County OhioMeansJobs. Mr. Hasson explained how the Cuyahoga County center assists job seekers and why it is helpful for job seekers to be registered with the county in addition to the state website. He described the various services that are offered at the center and the group discussed strategies for completing online job applications and screening

assessments with various employers. For more information about future Job Club meetings, contact Nicole Kahn (x4686).

- Louise Miller attended a training and certification for adult vision screening hosted by Prevent Blindness Ohio earlier this week.
- Students in CSC's Bright Futures Preschool took a field trip to the Cleveland History Center in University Circle this week!



Preschooler plays on a wooden boat with his mother



Preschooler rides a brown horse on the famous Euclid Beach Park Grand Carousel



Preschooler builds a track on the train table as his mother helps



Preschoolers pack toy groceries and set up their lunch table

- Calling skilled and passionate volunteers! Do you know someone who loves working with people? Would gaining marketing or community engagement experience be the perfect fit for someone in your life? Do you have the perfect person in mind who would be great as a mentor or has a voice meant for radio? If so, refer the client, friend or family member to [CSC Volunteer Services](https://www.cscvolunteer.com) (216-791-8118).
- Participants in the Anthem/USABA National Fitness Challenge are participating in a bowling event on Saturday, January 26<sup>th</sup> at 1:30 p.m.



at Spin Bowling (5619 Brecksville Rd, Independence, OH 44131). The activity was chosen as many members of fitness group participate in a weekly bowling league at the venue. Members of the league will be able to bowl with their team, while those attendees who are not in the league will bowl together. Stop by to check it out!

- The Visionaries, CSC's group of young professionals, will host a happy hour on Thursday, February 7<sup>th</sup> at Hodges (668 Euclid Avenue, Cleveland 44114) from 5:30 p.m. – 7:30 p.m. The event is open to anyone wanting to learn more about the group and supporting CSC's mission. For additional information, contact Karen Bain Hiller (216-791-8118).
- Adult Winter Weekend will take place at Highbrook Lodge the weekend of February 22<sup>nd</sup> – 24<sup>th</sup>. Campers will arrive to Highbrook Lodge at 6:00 p.m. on Friday evening and depart at noon on Sunday. Cost of the weekend is \$75/camper. Transportation to/from CSC is provided for an additional \$15/camper. To register please call the Camp Department (216-791-8118).



The grounds of Highbrook Lodge covered in snow

- Save the date for the Children & Young Adult Services (CYAS) department's annual "Spring Fling" event for CSC's young clients and their families on Saturday, April 6<sup>th</sup> at CSC. Details on this invite-only event will be available soon.

- Join Delta Gamma Cleveland East for “A Night at the Races” to benefit Cleveland Sight Center! The event will be held Saturday, April 13<sup>th</sup> in CSC’s Clyde E. Williams, Jr. Auditorium. Tickets are \$35 each and include dinner. Doors open at 6:00 p.m.; dinner at 6:30 p.m. For more information, to buy tickets, sponsor a race and more, [click here](#).
- Information on the Children & Young Adult Services (CYAS) summer programs are now posted on CSC’s website. For details, check out the “Activities” section of School-Age Children page by [clicking here](#).

### Items of Note:

- Check out this article on YouTubers who are blind who are making the Internet more accessible. [Click here for the article](#).
- Recently a tethered hardware device was designed and released by Microsoft Code Jumper that will teach children who are blind or have otherwise impaired vision how to code. [Click here for the article](#).
- The National Federation of the Blind claims Epic's electronic health record (EHR) software isn't suitable for users who are blind and low-vision, according to a lawsuit filed in Massachusetts and reported by the *Politico* Morning eHealth newsletter. To read more, [click here](#).
- Author David Wanczyk will discuss his book Beep: Inside the Unseen World of Blind Baseball at an event at the Baseball Heritage Museum in Cleveland’s Hough neighborhood on Saturday, February 23<sup>rd</sup> from 1:00 p.m. – 2:30 p.m. The event is free of charge. For more information, [click here](#).

### Congratulations, You’re Awesome!

- Congrats to the following CSC staff members, all winners of the Random Acts of Awesome Award!  
-Tony Becker, nominated by Officer Jody Barth

- Fidel Swain, nominated by Jessica Polack
- Alicia Howerton and Jenny Schaeffer, nominated by Steve Frohwerk and Susie Meles
- Jennifer Dean and Erin St. Denis, nominated by Susie Meles
- Angela Sciara and Officer Art Chenevey, nominated by Sherry Raymont



Tony Becker and Larry Benders



Larry Benders and Fidel Swain



Alicia Howerton, Jenny Schaeffer and Larry Benders



Jennifer Dean and Larry Benders





Angela Sciara, Officer Art Chenevey and Larry Benders